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FAX TRANSMITTAL COVER SHEET

TO: Mr. Phuc Tran
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703-746-5985

DATE: 14 April 2003

FROM: Greg H. Leitich

MATTER: 09/232,749 Proposed Amendment

TOTAL NUMBER OF PAGES (INCLUDING THIS ONE): 4

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PATENT
ATTORNEY DOCKET
NO. 99P7424

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Crouch, et al.)	
)	
Serial No.:	09/232,749)	CERTIFICATE OF FACSIMILE TRANSMISSION
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)	
Group Art Unit:	2664)	Date Transmitted: _____, 2002
)	
Examiner:	Tran)	By: _____
)	Jeanette L. Taplin
)	

PROPOSED AMENDMENT

Assistant Commissioner
for Patents
Washington, D.C. 20231

Dear Sir:

IN THE CLAIMS:

1. (Thrice Amended) A telecommunications system, comprising:
 - a packet switched network;
 - one or more telephony devices coupled to said packet switched network; and
 - one or more queues, coupled to said packet switched network, said one or more queues configured to receive forwarded calls from said one or more telephony devices and to forward said calls back to said one or more telephony devices when one or more predetermined conditions have been met;
 - wherein said one or more queues define callable network entities for said one or more telephony devices to forward said calls thereto; and
 - wherein said one or more telephony devices define client endpoints adapted